



Scaffold Tower Hire Terms & Conditions

1) What we provide

- We supply scaffolding tower equipment ("the equipment") on a hire basis.
- We deliver the equipment to your address (and collect it at the end of the hire, if agreed).
- Delivery only: we do not erect, dismantle, move, supervise, or provide on-site instruction.

2) DIY use only

Our towers are hired for DIY / home use only.

By hiring from us, you confirm you are using the equipment for personal DIY purposes (not commercial/trade use).

3) Safety video – please watch before use

Before you use the equipment, you must watch our how-to / safety video and follow the instructions shown.

By booking, you confirm that:

- You have watched the video in full
- You will follow the video guidance and any safety instructions provided with the equipment

4) Your responsibilities

While the equipment is on hire to you, you are responsible for:

- Putting the tower up, using it, moving it, and taking it down safely
- Making sure anyone helping you is also using it safely
- Keeping children and bystanders away from the work area
- Using the equipment only for its intended purpose

If you are not confident that you can use the tower safely, please don't use it.



5) Working at height – your safety

Working at height can be dangerous.

By hiring from us, you confirm you have:

- Considered the risks of working at height
- Checked the ground is firm, level, and suitable
- Taken sensible precautions to work safely
- Carried out a working at height risk assessment (even if informal)

We are not responsible for accidents, injuries, or incidents while the equipment is being used.

6) Insurance

You are responsible for having suitable insurance in place, where needed, including cover for:

- Personal injury
- Damage to property
- Loss of or damage to the hired equipment

7) Delivery and access

Delivery is complete once the equipment has been unloaded at the agreed address/location.

You are responsible for ensuring there is safe and suitable access for delivery/collection.

8) Condition of equipment

The equipment is checked before delivery.

Please inspect it on delivery and tell us straight away if anything appears missing or damaged.

9) Looking after the equipment

While the equipment is on hire to you, you agree to:

- Keep it safe and secure
- Use it properly
- Return it in the same condition (fair wear and tear excepted)



10) Damage, loss, or theft

If any equipment is damaged, lost, stolen, or has missing parts during the hire period, you agree you will pay:

- The cost of repair, or
- The cost of replacement (if it can't be repaired)

11) Liability

You use the equipment at your own risk.

We are not responsible for any injury, accident, loss, or claim arising from the erection or use of the equipment during the hire period.

12) Law

These terms are governed by the laws of England and Wales.

This tower is hired on a delivery-only basis. We don't put it up, move it, or take it down for you.

By watching the YouTube Tower Build video and using the equipment, you're confirming that:

- You understand how to safely erect and use the tower
- You'll follow the instructions shown in this video
- You've thought about the risks of working at height
- You'll take care of your own safety and anyone helping you

Please watch the full video before using the tower.

Taking shortcuts can lead to serious injury.